

CERTIFICATE OF WARRANTY

Everglade 2021 Artificial Grass

eDecks will replace any Artificial Grass purchased from them which has been used in the proper application with correct maintenance and becomes un-fit for purpose from rotting, splitting or damage caused by fungal decay or insufficient drainage within 10 years from the date of purchase.

This warranty does not cover the cost of installation, removal, disposal service, re-installation, colour variations or fading.

eDecks obligation is limited to replacement of Artificial Grass only.

eDecks have no further obligation or liability except as stated herein.

The manufacturer may at their discretion, elect to pay a percentage of the original purchase price under the warranty in lieu as replacement of the products.

Limitations

This warranty does not apply to any eDecks Artificial Grass products which are;

- Damaged by physical abuse, acts of god, burns, cuts, accidents, vandalism, abuse, negligence or acts of war.
- Has not been installed in accordance with installation guidelines, local building regulations or restricted community rules and regulations.
- Has been abused and/or placed under abnormal residential or commercial applications.
- Damages by any animal - domestic or non-domestic.
- Has been used, modified or otherwise treated in a manner not intended by the manufacturer.
- A malfunction of a product not provided by the manufacturer with which eDecks products is used or combined.



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The manufacturer reserves the right to inspect the materials, investigate any and all claims in which a claim has been made. If necessary eDecks will appoint a representative to inspect the products, expenses incurred in doing so may be charged to the customer at cost. If the manufacturers products are at fault any expenses will be refunded.

The consumer/contractor assumes all risk and liability associated with the construction and use of eDecks Artificial Grass products. eDecks recommends taking all necessary steps to ensure the safety of everyone involved in the use and construction of eDecks Artificial Grass products but not limited to wearing/using the correct PPE.

To obtain a replacement the original owner must submit their claim within 30 days of the problem becoming apparent along with this warranty certificate, the original purchase invoice, pictures of defective products and a detailed description to:

Warranty Claim

eDecks

1a Hook Road

Goole

E. Yorkshire

DN14 5JB

0330 100 2530

This warranty shall be read and construed subject to any such statutory provisions.
This warranty gives you specific legal rights, you may have other rights.



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